



## GENERAL SALES CONDITIONS

We hereby supply you our general sales conditions, and we assume that as soon as of now you are fully aware and unconditionally compliant with these.

### **CANCELLATION:**

No cancellation might occur as soon as the total amount due is paid. No refund during or after the stay. Only a reset valid one year at Ibis Budget Issy-Les-Moulineaux hotel could be made in certain circumstances.

### **RESERVATION GARANTIE:**

We ask 50% deposit of the total amount advance payment before the 17<sup>th</sup> of December 2019 to guarantee your reservation and rates. The balance must be paid before the 17<sup>th</sup> of Mars 2020.

### **RATES CONDITIONS AND MODIFICATIONS:**

Our rates are fixed starting the moment of the reception of your deposit. Our rates are subject to change due to the economic or legal conditions in the absence of a confirmation of your reservation by an advance payment.

There is no refund during the stay and after the first deposit.

### **GARANTEE OF ROOMS AND BEDS:**

The exact number of participants must be confirmed (with a list of the participant's names) two weeks before your arrival. The number of breakfasts needed must be transferred to us in writing at the latest 10 days before your arrival.

All breakfasts that are paid but not consumed will not be refunded

All breakfast that were not reserved will be paid on the spot during your staying.

*We inform you that; the bunk bed is never made.*

### **OBJECTIONS:**

Objection or disagreements can be taken into account only if they are transmitted to the hotel in written form, within 8 days of your departure.

### **INSURANCE, DEGRADATION, THEFT:**

The client is obliged to replace and restore in its original state all rooms occupied by his group; all damages, material and immaterial, caused by his participants of the group are to be compensated.

### **MEANS OF PAYMENT:**

All our services (rooms, breakfasts etc....) are to be paid for in advance. Our final invoice will have to be paid for the date of the arrival latest.

Accepted means of payment are credit cards, cash or cheques. In case of non payment, the hotel reserves the right to refuse service, even if the said reservation has been guaranteed by an advance payment.

### **CONFLICT:**

Any case of disagreement between the client and the hotel concerning the sales conditions will be arranged by the qualified justice tribunal in Paris.

### **FURTHER NOTICES:**

The client is obliged only to invite persons whose behaviour will on sense, neither material nor immaterial, damage the hotel premises, their staff or guests, in which case the hotel reserves the right to intervene. All caused damages, moral or physical, to the premises, staff or other guests of the hotel, will have to be compensated by adults, and will at all times be under their responsibility.

Read and agreed,

Date

Signature and name



SAS HOGA  
12,rue Jacques Henri Lartigue  
92 130 Issy-Les-Moulineaux  
N° SIRET 410 222 608 00029